



HÔTEL DE PARIS  
• SAINT-TROPEZ •

## RULES AND REGULATIONS OF THE HÔTEL DE PARIS SAINT-TROPEZ

To ensure your safety and comfort during your stay, we kindly ask our guests to accept and undertake to comply with the rules and regulations in the hotel.

### Hotel's arrival

All clients staying overnight at the hotel are required to show valid proof of identity at check-in. Failing this, the hotelier may refuse to rent a room to him and/or cancel the reservation that he has made, which may result in billing in case of a no-show, in accordance with the general terms of sales. Clients, including accompanying adults and young people over the age of 15, are required to complete a reference form, worth a « police form » for foreign residents.

### Room occupancy

Rooms are available from 4pm on the day of your arrival and must be vacated before noon on the day of your departure.

Departures after noon will be billed.

All bookings are made under the client's name and can under no circumstances be transferred to a third person, whether free of charge or for a fee, unless authorized to do so by the hotel.

Clients cannot admit unknown third parties into their room, unless authorized to do so by the hotel.

Clients undertake not to bring any unregistered guest into the hotel and especially in the guest room, without the hotel's agreement.

When you depart, you may take any consumable items with you, but please be aware that any missing items will be charged. This includes items such as: bathrobe; digital table; cushions, etc.

All luggage left in a room after noon on the day of the clients' departure shall be removed from the room. Clients may then collect their luggage from the hotel reception.

Hotel housekeeping staff must have access to the rooms at least once a day to be able to carry out cleaning, unless expressly requested not to do so by the client.

Not cleaning the room, upon request from the client, cannot give rise to any compensation.

In accordance with fire safety regulations, clients cannot have the room occupied by more people than the number for which it is intended.

### Children and cots

It is forbidden to leave children unattended in the hotel.

The minors must present a personal identification card. If the accompanying adult is not the legal guardian of the minor, he must present a disclaimer by the parent having parental authority.

Parents or accompanying adults are solely responsible for their children. Any damage or nuisance caused voluntarily or involuntarily must be paid for by the person who booked the room.

Cots are available upon request and subject to availability, in keeping with the number of guests in the room, specified at the time of reservation and will result in additional charges as of the age of 3.



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### Access badges

Magnetic room card key is assigned to each individual. In the event of loss or theft, clients must inform the hotel immediately at reception. Identity checks will be automatically carried out in the event that a new key card is required. Clients must never give their room card to a third person and must return their card on the day of their departure. Clients must take care to ensure their room door is securely closed behind them before leaving their room or going to bed.

### Behavior and dress code

The hotel reserves the right to refuse service to clients whose behavior or conduct are contrary to public decency and order or with a noisy, disruptive demeanor or under the influence of alcohol.

Any conduct that is contrary to health and/or safety, public decency and/or order may lead to the hotel asking the client to leave the hotel. This also applies to hotel shuttle service.

Clients are requested to remain courteous and respectful in their dealings with hotel staff and other guests. Clients undertake to abstain from any verbal or physical violence, sexual, racist, semitic, homophobic speech and conduct, and any form of harassment and intimidation.

The client uses discretion not to disturb the service and the peace and quiet of the hotel.

If the hotel deems it necessary, the hotel reserves the right to refuse alcohol service to clients found to be causing disturbances or intoxicated in the hotel premises.

Any noise caused by a client's behavior, one of his or her companions or an animal under client's responsibility may result in the hotel asking the client to leave the hotel upon payment of related invoices, the level of a disturbing noise being at the hotel's discretion (Articles R-1334-30 and R-1334-31 of the French Public Health Code).

Any compensation offered to a third person as a result of noise caused by the client shall be billed to the client.

The client uses discretion not to disturb the service and the peace and quiet of the hotel.

The hotel reserves the right not to receive customers in indecent or inappropriate attire or in clothing that conceals the face (law N°2010-1192, October 11, 2010).

### Liability

Clients have access to safes in their rooms and a main hotel safe located at the reception.

In the event of theft, the hotel declines all responsibility for valuables left in rooms, bars or restaurants.

Any request by the hotel to open a safe will be made under the customer's responsibility.

Besides, any request to open a safe by the hotel will be performed under the client's responsibility.

The hotel will not be held responsible for any forgotten item by the client in the safe. If found, it will be returned to the client at the client's expense.

Clients are solely responsible for monitoring any luggage they leave in public spaces.

A vehicle condition report will be filled when the valet will park your car.

The client is encouraged to countersign this report which will be final once the keys are handed over to the hotel.

Our team of valets may refuse to accept vehicles if any damage found in order to avoid any further claims.



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### Payment and trickery

Clients are required to pay their invoice for room occupancy and any extra expenses within the timeframe set by the hotel and at the very latest upon checking out.

A person who does not pay for his drinks, food or accommodation is guilty of the offense of trickery and the hotel will take immediate legal action.

### Prohibited conduct

Smoking or vaping is strictly prohibited inside the hotel, except in designated areas. Refer to the "Damage" paragraph.

Gas and electrical devices such as camping stoves, plancha and electric hobs may not be used in the rooms or on the terraces.

The equipment made available to clients in the rooms must be used in accordance with their intended purposes.

It is strictly prohibited to bring illegal and/or dangerous substances and objects into the rooms and all parts of the hotel, in addition to all objects or toys resembling fire arms, and all objects and toys that may disturb other guests (megaphones, whistles, etc.).

For hygienic reasons, the client cannot picnic within the confines of the public areas, bring food or drinks in his room or store food from outside in the minibar or in the hotel fridge, unless the hotel specifically authorized it beforehand or whether, for infant and baby food.

Any delivery of food or drink from an external source will result in a charge of 50EUR charged to the Customer's room.

It is prohibited to demonstrate, run, dance, skate (bikes, rollers, scooters, etc.) or shout in the hotel, both during the day and at night, to hang laundry out to dry from the windows, to throw or drop items out of the windows, to play games or engage in sporting or religious activities and in general to behave in a manner that may cause any kind of harm to hotel guests, hotel staff and/or the reputation of the hotel.

Photographing the hotel's other occupants is prohibited unless the parties in question grant their express approval.

A hotel room is a place of peace and rest. Trade or business dealings are strictly prohibited. Cooking is not permitted in the rooms.

### Pets

Pets must be kept on a lead in all communal areas of the hotel, it being understood that the hotel reserves the right to refuse access to all types of pets and animals in the event of a security threat to their occupants' safety. In order to safeguard peace of mind for all guests, animals must not be left alone without surveillance. Besides, they must not interfere with housekeeping.

In case of damages done by pets, additional charges will apply.

### Damage

Any damage caused in the room or in the various spaces occupied during the stay (equipment damage, tobacco or cooking smells, human waste, etc.) may be directly charged to the client, and where applicable, a penalty and compensation.

The same applies for any damage acknowledged after the client has left. The amount of compensation will be charged to the client's credit card.



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### Safety and security

For your safety, this Hotel is fitted with video surveillance (Code de la sécurité intérieure, Art. L251-1 to L255-2 and R251-1 to R253-4).

Clients are required to comply with damage and accident safety and security guidelines and instructions, or those laid out in the legislation in force.

### Health requirements

The client must comply with health requirements in force : wearing of single-use surgical masks, Covid sanitary pass...

The client has to inform the hotel of any allergies or medical conditions (therapy, general health...) to ensure his safety and that of other guests.

### Penalties

In the event of non-compliance with the afore mentioned rules and regulations, the hotel will be obliged to ask the client to leave the hotel without any compensation and/or without any refund if payment has already been made. Financial penalties may apply.

The hotel may also bar the client from making any future reservations.

Should any provision of these rules and regulations be breached, the hotel reserves the right to immediately remove the client and any guests under client's responsibility.